

Iberville Parish Council Community Service Agency



Community Needs Assessment

Date of Last Approved CNA: May 2017

Date of Current CNA report: September 2020

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Iberville Parish Council Community Needs Assessment Report 2020

Parish History

Iberville Parish is one of the oldest parishes in Louisiana. Iberville was first established in 1804, and when the territory of Louisiana was divided up into 19 parishes in January 1807, the parish of Iberville was made to include the Galveztown settlement. A census in 1769 showed a population of 376. It is named for Pierre Le Moyne d'Iberville, who founded the French colony of Louisiana. Point Pleasant became the seat of government in 1807 and remained such until 1842 when it changed to Plaquemine. St. Gabriel on the east side of the Mississippi River, was the largest colony in the district.

Iberville Parish is a large rural area in southeast Louisiana and is divided by the mighty Mississippi River. Iberville consists of 620 square miles and has a population of over 35,800 residents. The parish extends south to White Castle, east to St. Gabriel and Carville, through the parish seat of Plaquemine and north to the villages of Grosse Tete, Rosedale and Maringouin.

Community Service Agency History

In the late 1980's the Iberville Parish Council created the Office of Community Services for the parish. This agency was created as a public, nonprofit, anti-poverty planning agency dedicated to bringing resources together to reduce poverty in Iberville Parish. The mission of the Community Services office is the commitment to improving the well-being of individuals, families, and communities in Iberville Parish.

Summary of Services Provided

Community Services Block Grant (CSBG) - These funds are used for emergency assistance for disconnect notices on utilities, eviction notice for rent, emergency food assistance, and emergency medical assistance (prescription drugs), OSHA classes, and to purchase TWIC cards for employment assistance. We also distribute commodities, which are USDA products to our clients quarterly. These commodities are provided by the Greater Baton Rouge Food Bank.

Low Income Home Energy Assistance Program (LIHEAP) – these funds are provided to low-income clients that are eligible in our parish to reduce the burden of energy costs. This program also provides energy conservation education tips, tools, and products.

Summary of Resources available

Organization	Services Provided
Local LWI Office	Resume writing, job search help, job placement
Welfare Office	SNAP, TANF, Medicaid, SSI
Council on Aging	Congregate meals, home delivered meals, Acadian on call, and Transportation
Iberville Parish School Board	Head Start Program and Ready Start Program
City of Plaquemine	COPAC summer youth camp and summer jobs for students
Butcher Boy Grocery	Grocery for food vouchers
Barker's Drug Store	Fills prescription drugs
Our Brother's Keeper	Food pantry and clothing for low income
St John Catholic Church	School uniforms, utility bill assistance
Mount Zion Baptist Church	Food Distribution (40lb), school supplies

Resources needed in our community:

One of the biggest needs in our community is training for good paying jobs. Our residents need better paying jobs in order to provide a better life for their families, and to help them get out of poverty. Our agency needs more funds in order to help train them for better jobs.

Another big need is weatherization program and homeless assistance. Many of our residents have substandard housing and need weatherization programs. Also, lately we are seeing more clients that are homeless. Our agency does not have the funds to provide these programs.

Also, in our area energy bills are very high. Our clients struggle to pay these bills most time. Our agency needs more funds to help educate the clients on energy saving tips, etc.

Resources being threatened in our community:

The COPAC summer youth camp and summer jobs for teens program is being threatened due to the lack of funding for the program. COPAC summer program is a City of Plaquemine program that allows low income youths to attend free, and they also hire low income teenagers to work the summer program.

Our agency helps out by volunteering, but we would like to have more funds available to assist this program.

Iberville Parish Advisory Board

The Iberville Parish Advisory Board consists of 15 non-paid members. There are three categories: elected official, private (industry/ community group) and low-income.

Elected Officials:

Tim Valet – Grosse Tete
Bart Morgan – Sunshine
Jerome “Ty” Arnold – Plaquemine
Leonard Jackson – St. Gabriel
Matt Jewell – Maringouin, LA

Private Sector:

Raheem Pierce – Iberville Youth
Susie Burns – KC ‘s
Lorraine Fair – Sales Tax Dept
Thomas Dominique – Iberville Plants
Leatha Butler – Iberville Bank

Low-Income:

Perry Cole – Plaquemine
Freddie Molden – Bayou Goula
Shirley Dotson – Maringouin
Ernestine Oliver – Plaquemine
Willie Mae Ranges – White Castle

The Iberville Parish Community Service Agency consists of the following members:

Parish President: J. Mitchell Ourso
OCS Director: Monica G. Edmond
Finance Director: Randall Dunn
CSBG Program Coordinator: Adrienne Becnel
LIHEAP Program Coordinator: Donna Fontenot
OCS Receptionist: Lane Neely

Community Needs Assessment Team

Our Assessment team met on the following days: July 13th to review the results of the past CNA activities. On July 15, we decided that we would collect Need Surveys and we would do focus groups. From July 17 – August 21, we collected surveys from clients that we serviced, and online. We also emailed the surveys to area businesses and churches.

The Community Needs Assessment team members were:

Adrienne Becnel	Monica Edmond	Susie Burns
Donna Fontenot	Lorraine Fair	

Demographics

As of the 2010 United States Census, Iberville Parish had 33,387 people residing in the parish. 49.3% were Black or African American, 48.8% White, 0.3% Asian, 0.2% Native American, 0.6% of some other race and 0.8% of two or more races. 2.0% were Hispanic or Latino (of any race). Based on the estimated population for July 1, 2019, the population has decreased slightly to 32,511.

As of the census of 2000, there were 33,320 people, 10,674 households, and 8,016 families residing in the parish. The population density was 54 people per square mile (21/km²). There were 11,953 housing units at an average density of 19 per square mile (7/km²). The racial makeup of the parish was 49.26% White, 49.70% Black or African American, 0.18% Native American, 0.26% Asian, 0.01% Pacific Islander, 0.14% from other races, and 0.45% from two or more races. 1.03% of the population were Hispanic or Latino of any race.

There were 10,674 households, 36.20% of which contained children under age 18, 49.60% of which were married couples living together, 20.40% of which had a female householder with no husband present, and 24.90% were non-families. 21.90% of the households were made up of individuals, and 8.50% had someone living alone who was 65 years of age or older. The average household size was 2.81 and the average family size was 3.29.

26.20% of the population was under age 18; 10.50% was 18–20 years of age; 31.10% was 25–34 years of age; 21.50% was 45–64 years of age; and 10.70% was age 65 or older. The median age was 34 years. For every 100 females, there were 99.80 males. For every 100 females age 18 and over, there were 98.50 males.

The median income for a household in the parish was \$29,039, and the median income for a family was \$34,100. Males had a median income of \$32,074 versus \$20,007 for females. The per capita income for the parish was \$13,272. About 19% of families and 23% of the population were below the poverty line, including 30% of those under age 18 and 18% of those age 65 or over.

Data Collection Analysis

We collected both quantitative and qualitative data for our service area. The survey was used to collect the quantitative data and the focus groups were used to collect the qualitative data.

Surveys were collected from customers that we serviced in the office, surveys were filled out online, and some were emailed to clients. A total of eight six (86) surveys were collected. The results of the survey are included in the appendix. We had our first focus group meeting via conference call on August 12, 2020 at 4:30 pm. We had a total of 13 people from the community that stated their opinion on what our community actual needed. This meeting was held with the OCS staff. Ms. Edmond asked the questions and Ms. Becnel and Ms. Fontenot recorded the notes on what they each said.

Summary of Data

Qualitative Data Analysis

In accordance with Organizational Standard, the Iberville Parish Community Services Agency collected qualitative data by having two focus group sessions. The focus groups participants were invited to participate in the groups via email from the director. Due to COVID –19, the sessions were done via conference calls. The participants included community residents, Community Service Agency clients, partners stakeholders, elected officials, city and parish workers. The first focus group was a diverse group of community residents, and the second group Iberville Parish Ministers conference. The questions were guided by a focus group questionnaire designed by technical assistance consultants. The group sessions were confidential.

Each participant was required to sign a Consent Form. The names of the participant were not used in documenting what was said in any part of the discussions of reporting. Session norms were presented at the beginning of each session.

The following questions were asked during the interview and these were the findings:

- 1. Most of the group knew what services Iberville Community Agency provided.**

When asked what do you know about Community Action Agency, and the services that we provide they all answered the question. The majority of them said that we provide the following:

Utility Assistance, Food Vouchers, TWIC cards, OSHA classes, and paid for prescription drugs. The one thing that they did not mention was rental assistance.

- 2. The main two strengths identified by our community leaders in the focus group were:**

- a. Large amount of revenue in parish from sales tax**
- b. The amount of support the parish offers to their seniors**

When asked to discuss the strengths of our parish, each individual was able to provide substantive answer. In describing the strengths, they most commonly named sales tax revenue, and help and support for our seniors.

"This parish really takes care of the seniors. They offer beautiful senior centers, deliver meals, take them on trips, take them of doctors appts. Bring meals and commodities to those that don't have transportation. They do a great job with the seniors. I appreciate that because I am a senior".

A leader in our community

3. Community leaders identified the top five key needs of low-income persons in our community

- a. Energy Assistance**
- b. Job Training/Jobs**
- c. Housing/ Rental Assistance**
- d. Medical Assistance**
- e. Public Transportation**
- f.**

When asked what they thought were the top five needs of low-income persons, the majority of the participants said energy assistance was number one, and then jobs and job training, housing and rental assistance, medical assistance, and public transportation for the area.

4. Community leaders are aware of and are knowledgeable about the services Iberville Parish Community services offers to its clients.

When asked the question is the Iberville Parish Community Services office currently addressing any of the needs you just identified, each individual was able to provide an answer that displayed their understanding of what the Community Services Office does, and what needs we addressing.

They do a lot of energy assistance, which is what we need to most around here due to the extremely high energy bills. They also help with food, medicine, and OSHA classes too.

A leader in the area

5. Community leaders are aware of the specific needs that are being addressed in our community.

When asked to specify which needs are being addressed and how, each of them gave almost the same answers. The majority of them said energy assistance, food assistance, and medical assistance. These were the main three needs that they felt were addressing.

6. Partnership with other nonprofit or government agencies – leaders were asked who Iberville Parish Community Services partner could with (other nonprofit government agencies) to address the needs identified.

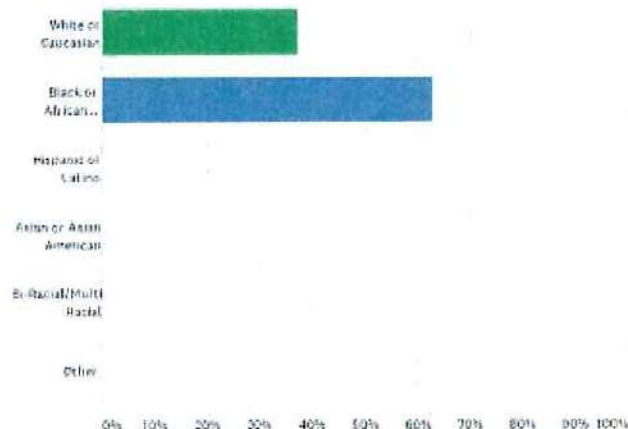
The majority of those interviewed agreed that collaboration and communication between agencies and organizations would be a good idea. In terms of communication, leaders wanted a better understanding of what other organizations do to serve the low-income community, and to communicate about how to best partner in order to coordinate resources and avoid redundancy in services provided.

Quantitative Data Analysis:

A survey was conducted from July 12 – August 21 using the survey instrument from the consultant firm of Ms. Margaret Montgomery-Richard. The race of the survey participants was 62.71% Black /African Americans and 37.29% White/Caucasians. Each city and town in the parish was represented with the surveys.

Q2: Race

Answered: 59 Stopped: 27



Powered by  SurveyMonkey

Food:

In the area of food for the parish, 25.35% of the responders use our food pantry, 47.14% receive SNAP benefits, and 5.63% receive WIC (women, infant, and children)

	YES	NO	TOTAL	WEIGHTED AVERAGE
Does your family use any food pantry or commodity program?	25.35% 18	74.65% 53	71	0.25
Does your family presently receive SNAP (food stamps)?	47.14% 33	52.86% 37	70	0.47
Does your family presently receive food from WIC (Women, Infants and Children)?	5.63% 4	94.37% 67	71	0.06

Assistance Needed:

The survey identified the most need for our community as Food with 66.67% and Free legal Service as second.

	DONT KNOW	NO NEEDED	RARELY NEEDED	NEEDED	GREATLY NEEDED	TOTAL	WEIGHTED AVERAGE
Help with applying for Social Security, SSDI	22.35% 19	31.76% 27	5.88% 5	16.47% 14	23.53% 20	85	1.87
Prescription assistance	17.65% 15	23.53% 20	8.24% 7	24.71% 21	25.88% 22	85	2.18
Food	10.71% 9	14.29% 12	8.33% 7	46.43% 39	20.24% 17	84	2.51
Public transportation vouchers	16.47% 14	32.94% 28	11.76% 10	21.18% 18	17.65% 15	85	1.91
Free/affordable legal services	16.47% 14	21.18% 18	10.59% 9	22.35% 19	29.41% 25	85	2.27

Community:

In the area of community needs, the survey identified neighborhood cleanup projects as the number one need. And crime awareness and crime reduction, along with recreational opportunities came in second.

	DON'T KNOW	NOT NEEDED	RARELY NEEDED	NEEDED	GREATLY NEEDED	TOTAL	WEIGHTED AVERAGE
Neighborhood clean-up projects	11.63% 10	12.79% 11	10.47% 9	33.72% 29	31.40% 27	86	2.60
Crime awareness or crime reduction	15.12% 13	16.28% 14	12.79% 11	26.74% 23	29.07% 25	86	2.38
Public parks and facilities	15.12% 13	20.93% 18	12.79% 11	34.88% 30	16.28% 14	86	2.16
Recreational opportunities	17.44% 15	13.95% 12	12.79% 11	26.74% 23	29.07% 25	86	2.36

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Education:

In the area of education, the survey identified the number one need as financial assistance to attend career tech, or college, and computer skills and training for adults as second greatest need.

	DON'T KNOW	NOT NEEDED	RARELY NEEDED	NEEDED	GREATLY NEEDED	TOTAL	WEIGHTED AVERAGE
GED classes	21.43% 18	17.86% 15	9.52% 8	20.24% 17	30.95% 26	84	2.21
English as a Second Language Classes	25.00% 21	20.24% 17	20.24% 17	19.05% 16	15.48% 13	84	1.80
Computer Skills Training for Adults	15.29% 13	10.59% 9	9.41% 8	28.24% 24	36.47% 31	85	2.60
Financial assistance to attend career tech, or college	16.67% 14	11.90% 10	5.95% 5	23.81% 20	41.67% 35	84	2.62

Employment:

In the area of employment, the responders chose Higher paying jobs as the number one need for our area.

	DON'T KNOW	NOT NEEDED	RARELY NEEDED	NEEDED	GREATLY NEEDED	TOTAL	WEIGHTED AVERAGE
Help to improve job skills, training	12.94% 11	10.59% 9	4.71% 4	24.71% 21	47.06% 40	85	2.82
Job search assistance	17.65% 15	10.59% 9	1.18% 1	23.53% 20	47.06% 40	85	2.72
Higher paying jobs	12.94% 11	9.41% 8	0.00% 0	21.18% 18	56.47% 48	85	2.99

Housing:

The survey revealed that in the area of housing, our residents think that assistance with paying rent and utility bills is the top need. The total is 77.64% that chose this as number one need.

	DON'T KNOW	NOT NEEDED	RARELY NEEDED	NEEDED	GREATLY NEEDED	TOTAL	WEIGHTED AVERAGE
Finding affordable housing	20.00% 17	10.59% 9	5.88% 5	23.53% 20	40.00% 34	85	2.53
Help paying rent or utility bills	14.12% 12	2.35% 2	5.88% 5	31.76% 27	45.88% 39	85	2.93
Homeless shelter/transitional housing	22.62% 19	9.52% 8	13.10% 11	25.00% 21	29.76% 25	84	2.30
Making homes more energy efficient	17.65% 15	8.24% 7	10.59% 9	23.53% 20	40.00% 34	85	2.60

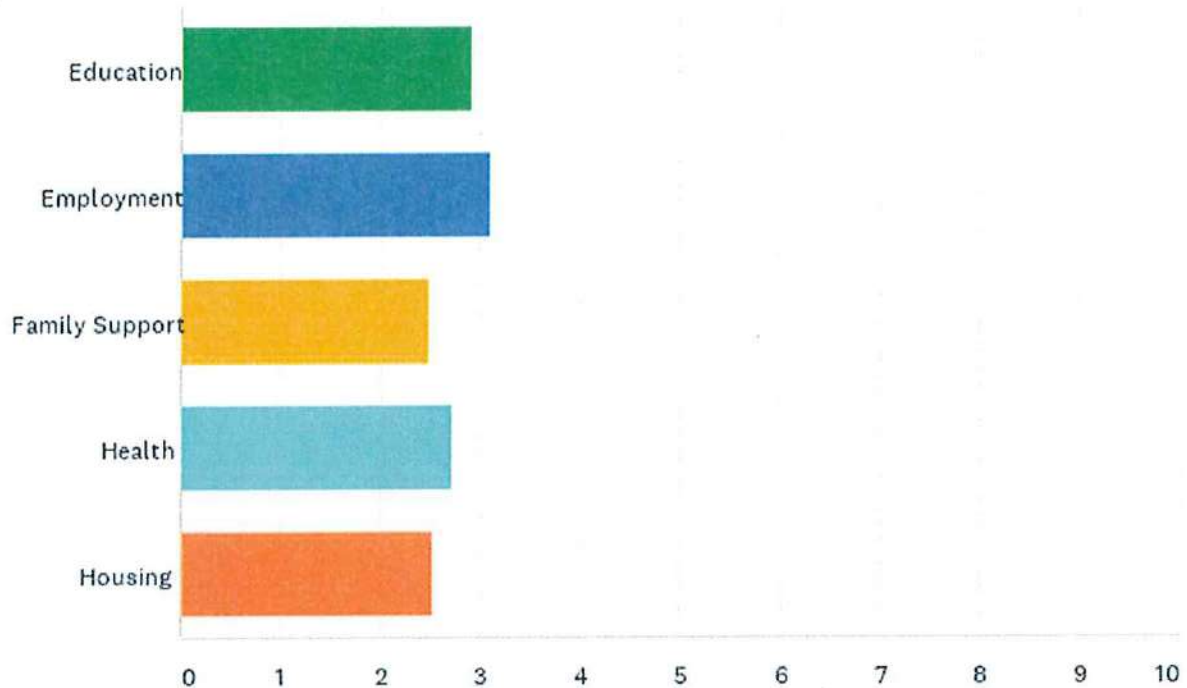
Health:

In the area of health in our community, the number one need identified was health insurance/affordable health care, with a total of 70.59%.

	DON'T KNOW	NOT NEEDED	RARELY NEEDED	NEEDED	GREATLY NEEDED	TOTAL	WEIGHTED AVERAGE
Health Insurance/ Affordable Medical Care	14.12% 12	10.59% 9	4.71% 4	27.06% 23	43.53% 37	85	2.75
Health Education Services	21.43% 18	13.10% 11	9.52% 8	22.62% 19	33.33% 28	84	2.33
Mental health counseling services	17.65% 15	10.59% 9	10.59% 9	21.18% 18	40.00% 34	85	2.55
Substance abuse counseling/treatment	18.82% 16	15.29% 13	5.88% 5	22.35% 19	37.65% 32	85	2.45

Overall summary of needs for our area:

Based on the survey, the greatest needs ranked from 1 – 5, with 5 being the greatest need, Employment was #1, Education was #2, Health was #3, Housing came in at # 4, and Family Support was #5. See below:



	1	2	3	4	5	TOTAL	SCORE
Education	31.48% 17	11.11% 6	9.26% 5	12.96% 7	35.19% 19	54	2.91
Employment	21.43% 9	28.57% 12	9.52% 4	19.05% 8	21.43% 9	42	3.10
Family Support	13.95% 6	13.95% 6	16.28% 7	18.60% 8	37.21% 16	43	2.49
Health	5.88% 2	17.65% 6	35.29% 12	23.53% 8	17.65% 6	34	2.71
Housing	15.79% 6	10.53% 4	18.42% 7	21.05% 8	34.21% 13	38	2.53

report Summary

The report will be released on October 1, 2020. It will be distributed via email to all constituents and will be posted on the website for the public. Paper copies will be made available in our office for anyone that does not have access to a computer or printer. On Monday September 14, 2020, an electronic copy of the Community Needs Assessment Report was sent to each board member. Each board member was notified 2 weeks prior to Monday that we will have a board meeting on Tuesday September 15, 2020 at 4:30 pm. They were also informed that a motion to ratify the approval of the 2020 Community Needs Assessment will be voted on at that board meeting.

ATTACHMENTS

- Attachment A Sample of the:
1. Quantitative Instrument (Survey)
 2. Qualitative Instrument (Focus group)
 3. Consent form
- Attachment B Minutes from meeting with CNA being approved
- Attachment C Result of Survey Questions including summary of open-ended questions
- Attachment D Summary of responses from Focus Group
- Attachment E Sample of Letter sent to Council Members

Attachment

A-1

Iberville Parish Community Needs Survey

The information from this survey will be used to identify the current needs of the community?

Demographic Information

Circle the appropriate answer under each category

AGE	RACE	HOUSEHOLD INCOME	CITY/TOWN CURRENTLY LIVE
Under 20	Black/African American	No Income	Plaquemine,
20-24	White/Caucasian	Less than \$15,000	Bayou Sorrel
25-35	Asian	\$15,001 - \$30,000	Bayou Pignon
36-59	Bi-Racial/Multi Racial	\$30,001 - \$45,000	St. Gabrielle
60-64	Hispanic/Latino	\$45,001 - \$60,000	Sunshine
65-79	Other	More than \$60,001	Carville
80& Over			Maringouin
			Grosse Tete
			White Castle
			Bayou Goula
			Point Pleasant

Gender:

_____ Male

Number in Household: _____

_____ Female

How many children are in the household? _____

Does your family use any food pantry or commodity program? _____ Yes _____ No

Does your family presently receive SNAP (food stamps)? _____ Yes _____ No

Does your family presently receive food from WIC (Women, Infants and Children)? _____ Yes _____ No

Rank each of the areas based on your opinion of greatest need from 1 to 5 with 5 representing the greatest need for services.

_____ Education

_____ Employment

_____ Family Support

_____ Housing

_____ Health

Iberville Parish Community Service Community Needs Focus Group

Date:

Group Composition:

Interviewers:

- I. Introduce the team and provide an overview of the community assessment process.

Iberville Community Action Agency is conducting a Community Needs Assessment as part of the requirements to receive Community Services Block Grant funds from the Louisiana Workforce Commission. The needs assessment is designed to identify the assets of a community and determine potential concerns that it faces. It is used as a way to estimate the needs of the community, the satisfaction with the services provided, resources currently available and what services are needed. The process includes the summarization of the collected data gathered through surveys and in this instance focus groups. The data will be analyzed and based on the results, an action plan will be developed to address the community needs.

- II. Explain the consent form and have each focus group participant sign it.
- III. Ask the following questions but allow respondent to focus on whatever topic he/she chooses regardless of his/her noted area of expertise/interest.
- IV. Assign a **FACILITATOR** (to ask the questions and guide the conversation) and one or two **RECORDER(S)** (to document participants responses/comments).

1. What do you know about our Community Action Agency and the services we provide that help address needs of low-income persons in the community?

(Note: persons that are aware of what the agency does, do not need to answer question #1 in the in-person interview.)

2. Thinking about the community in general (not necessarily related to your area):

What are the strengths of the community?

3. A. What do you think are the top five needs of low-income persons in the community?

Provide participants with 5 sticky notes to write what they feel are top five needs (one on each sticky note).

Organize the information in key categories on large flip chart pages.

- B. Why do you think (Insert the stated need) of low-income persons in the community?

Example: Affordable housing is listed as a need. Ask: Why do you think affordable housing is a need?

4. Is the Iberville Community Action Agency currently addressing any of the needs that were identified in question 3A?

If yes, please specify which needs are being addressed and how?

5. How can Iberville CAA partner with others (such as nonprofits, government agencies etc.) to address the needs that you identified?

6. Is there anything else you would like to share?

Attachment

A-2

Iberville Parish Community Needs Survey

The information from this survey will be used to identify the current needs of the community?

Please select the answer below that best illustrates how you feel about the services currently being delivered in your community.

4= the services are greatly needed, 3= the services are greatly needed

2= the services are rarely needed, 1= the services are not needed. 0= I don't know

CATEGORY	NEEDS	Don't Know (0)	Not Needed (1)	Rarely Needed (2)	Needed (3)	Greatly Needed (4)
<i>Assistance</i>	Help with applying for Social Security, SSDI	0	1	2	3	4
	Prescription assistance	0	1	2	3	4
	Food	0	1	2	3	4
	Public transportation vouchers	0	1	2	3	4
	Free/affordable legal services	0	1	2	3	4
<i>Community</i>	Neighborhood clean-up projects	0	1	2	3	4
	Crime awareness or crime reduction	0	1	2	3	4
	Public parks and facilities	0	1	2	3	4
	Recreational opportunities	0	1	2	3	4
<i>Education</i>	GED classes	0	1	2	3	4
	English as a Second Language Classes	0	1	2	3	4
	Computer Skills Training for Adults	0	1	2	3	4
	Financial assistance to attend career tech,	0	1	2	3	4
<i>Employment</i>	Help to improve job skills, training	0	1	2	3	4
	Job search assistance	0	1	2	3	4
	Higher paying jobs	0	1	2	3	4
<i>Family Support</i>	Financial Education/Budgeting	0	1	2	3	4
	Parenting Information	0	1	2	3	4

Attachment

A-3

Iberville Parish Council
Community Action Agency

Participant Consent Form

Good Evening,

You have been invited to participate in a focus group sponsored by the Iberville Parish Community Action Agency . DMM and Associates, LLC has been retained by the State to facilitate the focus group. The purpose of the focus group is to get your opinion on the resources, assets, and needs of the Iberville Parish Community, which includes 2 Cities, and 7 Towns. The information you provide will be used to develop future action plans for the development of programs to address the needs of your community.

Your participation in this focus group is entirely voluntary, and your answers will be kept confidential. It will take about 60 minutes to complete the focus group.

I am over 18 years of age, have read this form, and am freely and voluntarily willing to participate in this focus group.

Signature

Date

Attachment

B

**Iberville Parish Office of Community Service
Advisory Board Meeting Minutes
September 15, 2020
Via conference call**

Call to order:

Meeting called to order/roll call at 4:38 p.m.

Members Present:

Ms. Perry J. Cole, Mr. Matt Jewel, Mrs. Letha Butler, Mr. Ty Arnold, Mrs. Susie Burns, Mrs. Shirley Dotson, Mrs. Lorraine Fair, Ms. Willie Mae Ranges, Mrs. Ernestine Oliver

Members Absent:

Mr. Warren Taylor, Mr. Freddie Molden, Mr. Thomas Dominique, Mr. Leonard Jackson, Mr. Tim Vallet, Mr. Raheem Pierce

Others Present:

Adrienne Becnel, Lane Neely, Monica Edmond, and Donna Fontenot

Opening Statement:

Mrs. Edmond welcomed and thanked everyone for taking the time to attend the meeting via conference call. Reiterating that the meetings will continue in this manner until further notice.

Approval of Minutes:

A motion was made to approve the January 21, 2020 minutes as well as the July 21, 2020 minutes.

Motion to approve the minutes from January 21, 2020 and July 21, 2020 minutes was 1st motioned by Mrs. Susie Burns and 2nd by Ms. Willie Mae Ranges.

Old Business:

LiHeap:

Mrs. Donna Fontenot discussed the old business of the 2020 LiHeap funding. A total of \$ 80,187.00 was expended from January - March 2020, we serviced 217 clients.

See attachment for further details of services rendered.

CSBG:

Ms. Adrienne Beemel discussed that 160 clients were serviced from July 21, 2020 – September 8, 2020. The amount expended through this period amounted to \$ 39,347.49.

Community Needs Assessment (CNA):

Mrs. Edmond made the board aware how important the CNA is within our surrounding communities. Also, that an assessment is required every 3 years and this is the year the board must vote on the CNA. She thanked them for their help in accomplishing getting the surveys/focus groups done.

The board voted to accept the CNA, 1st motion by Mr. Matt Jewel, 2nd by Ms. Perry Cole and a 3rd motion was by Mrs. Ernestine Oliver.

CARESACT (CSBG):

Mrs. Edmond informed the board that the CARESACT funding was put into place starting September 14, 2020. All the same programs that we assist with will still be in place along with rental and mortgage assistance. The board was also informed that they will receive the guidelines as to how the clients will qualify for the additional assistance.

New Business:

Mrs. Edmond reminded the board that the regular parish handled commodities distribution is still on hold but, the Greater Baton Rouge Food Bank is still distributing groceries throughout the Parish. Mrs. Edmond still send out fliers to inform the community of the date and time of their distribution.

Now that we are in phase 3 of COVID we are awaiting the approval from Parish President J. Mitchell Ourso to start outreach in the North Iberville area along with the White Castle area.

Adjournment:

A motion to adjourn the meeting 1st by Ms. Perry Lee Cole and 2nd by Ms. Willie Mae Ranges

Letha K Butler

President, Mrs. Letha Butler

9-16-2020

Date

Ms. Perry J. Cole

Secretary, Ms. Perry J. Cole

9-16-2020

Date

Attachment C

LAWC CNA Iberville

Thursday, September 10, 2020

Powered by  SurveyMonkey

86

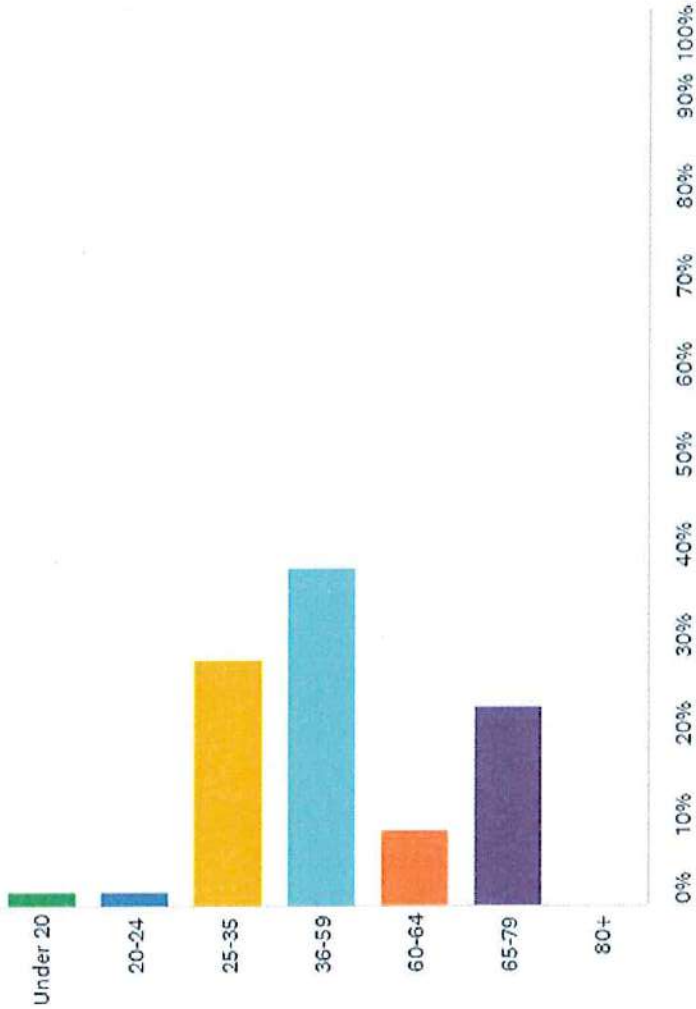
Total Responses

Date Created: Monday, July 13, 2020

Complete Responses: 86

Q1: Age

Answered: 58 Skipped: 28



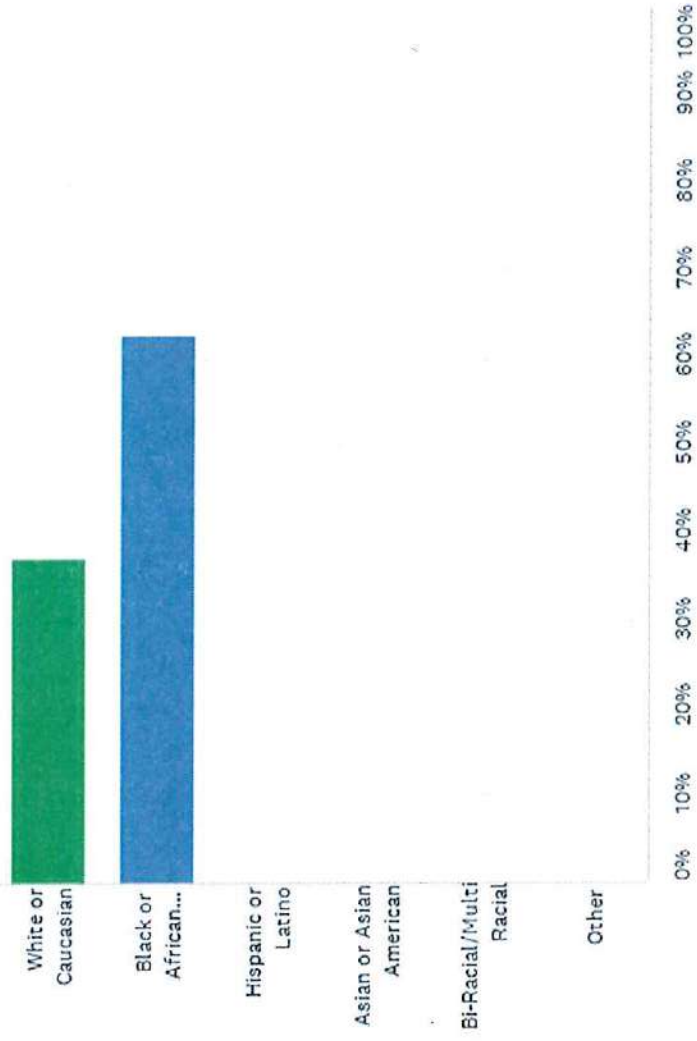
Q1: Age

Answered: 58 Skipped: 28

ANSWER CHOICES	RESPONSES
Under 20	1 1.72%
20-24	1 1.72%
25-35	16 27.59%
36-59	22 37.93%
60-64	5 8.62%
65-79	13 22.41%
80+	0 0.00%
TOTAL	58

Q2: Race

Answered: 59 Skipped: 27



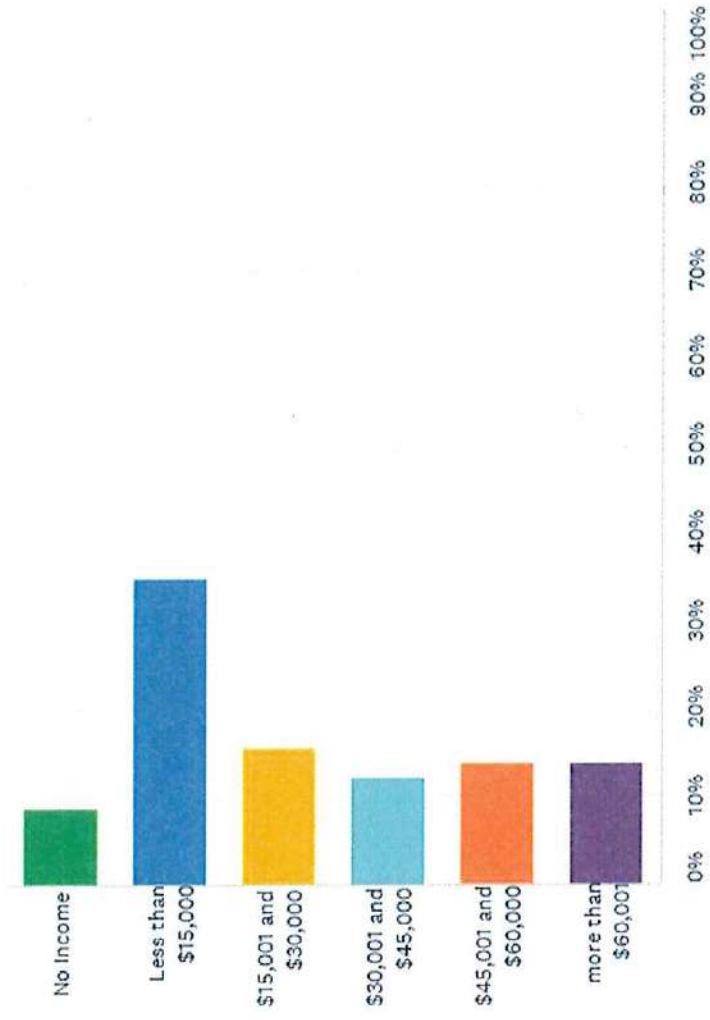
Q2: Race

Answered: 59 Skipped: 27

ANSWER CHOICES	RESPONSES
White or Caucasian	37.29% 22
Black or African American	62.71% 37
Hispanic or Latino	0.00% 0
Asian or Asian American	0.00% 0
Bi-Racial/Multi Racial	0.00% 0
Other	0.00% 0
TOTAL	59

Q3: Income

Answered: 57 Skipped: 29



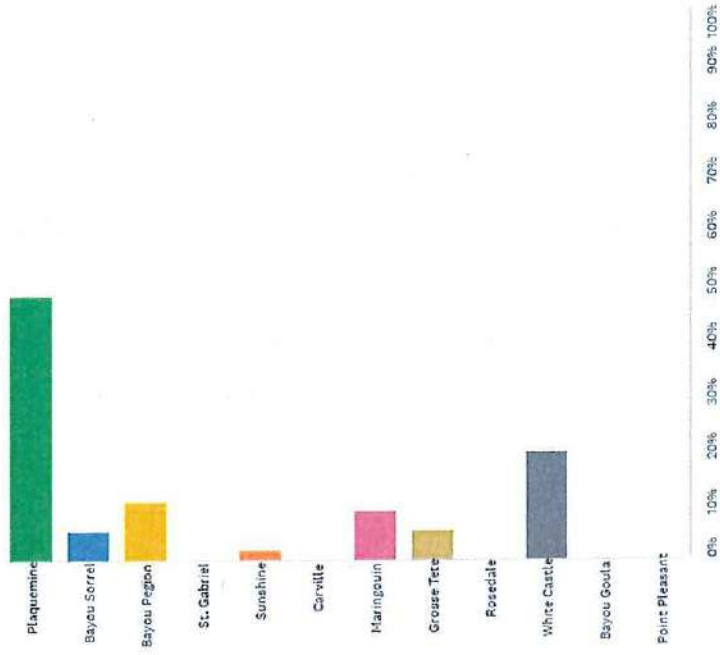
Q3: Income

Answered: 57 Skipped: 29

ANSWER CHOICES	RESPONSES	
No Income	8.77%	5
Less than \$15,000	35.09%	20
\$15,001 and \$30,000	15.79%	9
\$30,001 and \$45,000	12.28%	7
\$45,001 and \$60,000	14.04%	8
more than \$60,001	14.04%	8
TOTAL		57

Q4: City/Town Currently Live

Answered: 56 Skipped: 30



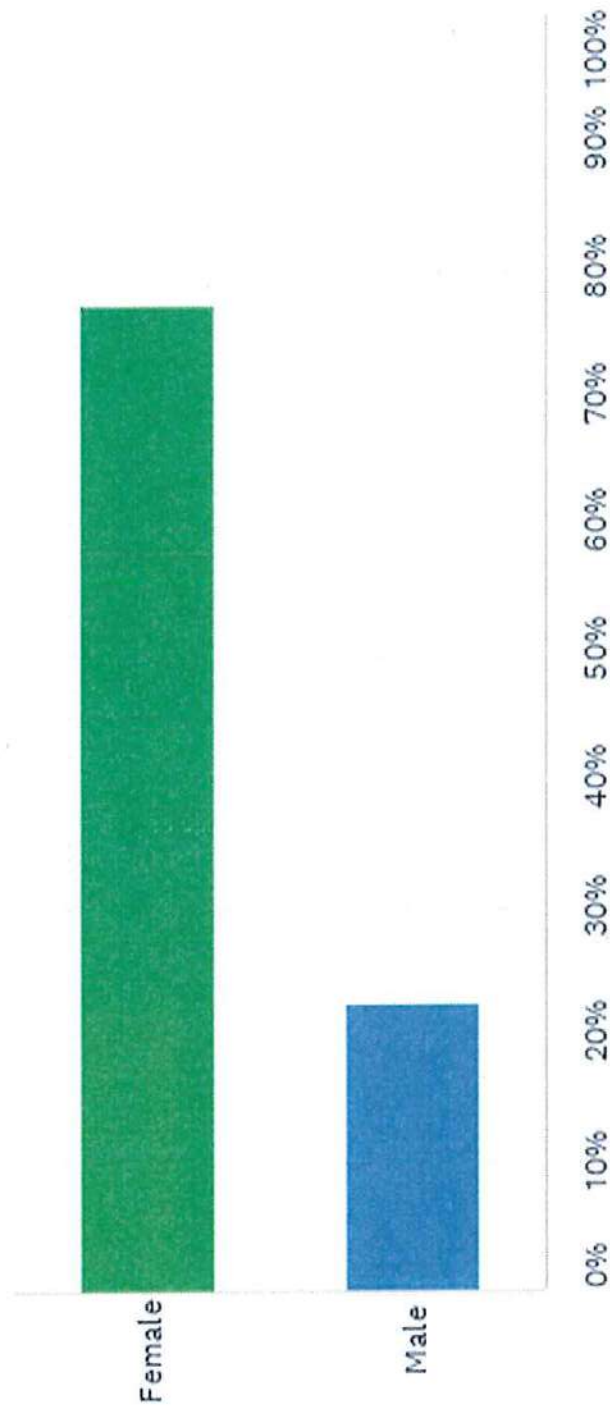
Q4: City/Town Currently Live

Answered: 56 Skipped: 30

ANSWER CHOICES	RESPONSES
Plaquemine	27 48.21%
Bayou Sorrel	3 5.36%
Bayou Pégion	6 10.71%
St. Gabriel	0 0.00%
Sunshine	1 1.79%
Carville	0 0.00%
Maringouin	5 8.93%
Grosse Tête	3 5.36%
Rosedale	0 0.00%
White Castle	11 19.64%
Bayou Goula	0 0.00%
Point Pleasant	0 0.00%
TOTAL	56

Q5: What is your gender?

Answered: 71 Skipped: 15



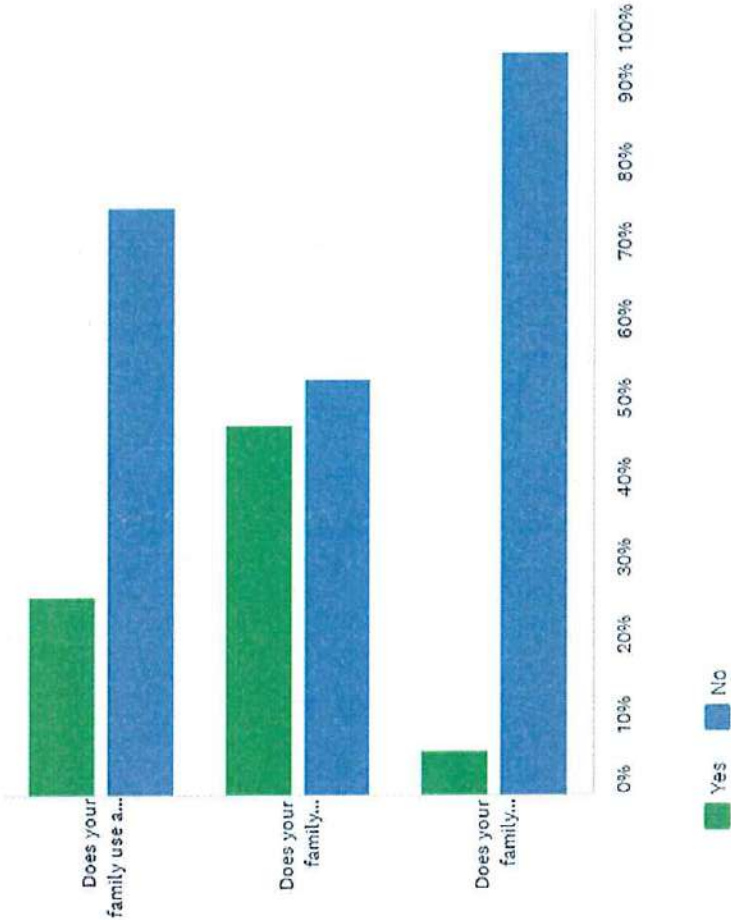
Q5: What is your gender?

Answered: 71 Skipped: 15

ANSWER CHOICES	RESPONSES
Female	77.46% 55
Male	22.54% 16
TOTAL	71

Q8: Please answer the questions below.

Answered: 71 Skipped: 15



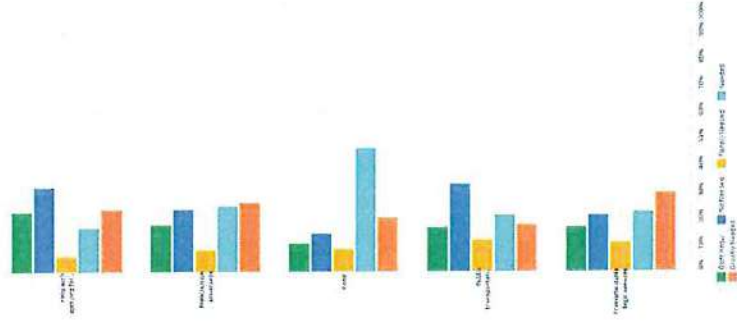
Q8: Please answer the questions below.

Answered: 71 Skipped: 15

	YES	NO	TOTAL	WEIGHTED AVERAGE
Does your family use any food pantry or commodity program?	25.35% 18	74.65% 53	71	0.25
Does your family presently receive SNAP (food stamps)?	47.14% 33	52.86% 37	70	0.47
Does your family presently receive food from WIC (Women, Infants and Children)?	5.63% 4	94.37% 67	71	0.06

Q9: Assistance

Answered: 85 Skipped: 1



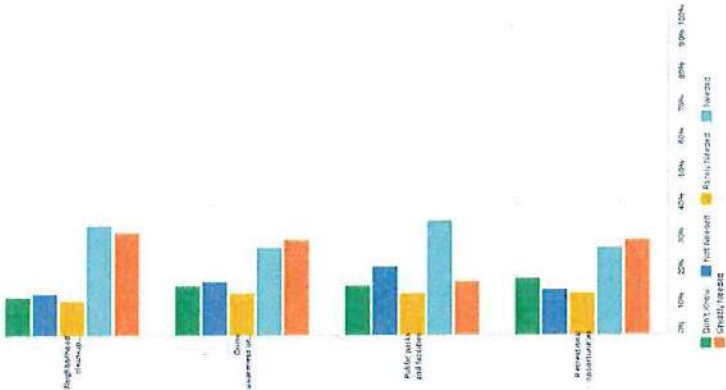
Q9: Assistance

Answered: 85 Skipped: 1

	DONT KNOW	NO NEEDED	RARELY NEEDED	NEEDED	GREATLY NEEDED	TOTAL	WEIGHTED AVERAGE
Help with applying for Social Security, SSDI	22.35% 19	31.76% 27	5.88% 5	16.47% 14	23.53% 20	85	1.87
Prescription assistance	17.65% 15	23.53% 20	8.24% 7	24.71% 21	25.88% 22	85	2.18
Food	10.71% 9	14.29% 12	8.33% 7	46.43% 39	20.24% 17	84	2.51
Public transportation vouchers	16.47% 14	32.94% 28	11.76% 10	21.18% 18	17.65% 15	85	1.91
Free/affordable legal services	16.47% 14	21.18% 18	10.59% 9	22.35% 19	29.41% 25	85	2.27

Q10: Community

Answered: 86 Skipped: 0



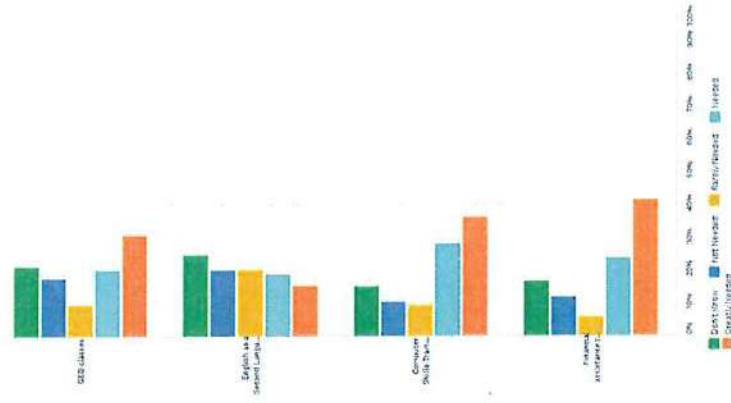
Q10: Community

Answered: 86 Skipped: 0

	DON'T KNOW	NOT NEEDED	RARELY NEEDED	NEEDED	GREATLY NEEDED	TOTAL	WEIGHTED AVERAGE
Neighborhood clean-up projects	11.63% 10	12.79% 11	10.47% 9	33.72% 29	31.40% 27	86	2.60
Crime awareness or crime reduction	15.12% 13	16.28% 14	12.79% 11	26.74% 23	29.07% 25	86	2.38
Public parks and facilities	15.12% 13	20.93% 18	12.79% 11	34.88% 30	16.28% 14	86	2.16
Recreational opportunities	17.44% 15	13.95% 12	12.79% 11	26.74% 23	29.07% 25	86	2.36

Q11: Education

Answered: 86 Skipped: 0



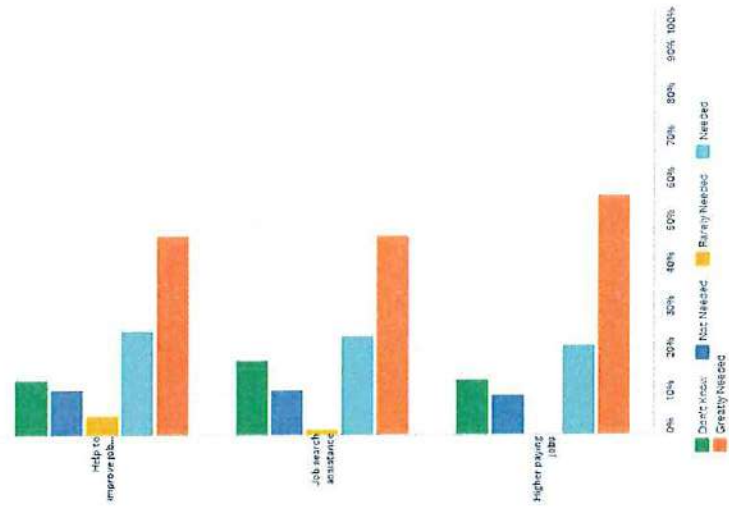
Q11: Education

Answered: 86 Skipped: 0

	DON'T KNOW	NOT NEEDED	RARELY NEEDED	NEEDED	GREATLY NEEDED	TOTAL	WEIGHTED AVERAGE
GED classes	21.43% 18	17.86% 15	9.52% 8	20.24% 17	30.95% 26	84	2.21
English as a Second Language Classes	25.00% 21	20.24% 17	20.24% 17	19.05% 16	15.48% 13	84	1.80
Computer Skills Training for Adults	15.29% 13	10.59% 9	9.41% 8	28.24% 24	36.47% 31	85	2.60
Financial assistance to attend career tech, or college	16.67% 14	11.90% 10	5.95% 5	23.81% 20	41.67% 35	84	2.62

Q12: Employment

Answered: 85 Skipped: 1



Q12: Employment

Answered: 85 Skipped: 1

	DON'T KNOW	NOT NEEDED	RARELY NEEDED	NEEDED	GREATLY NEEDED	TOTAL	WEIGHTED AVERAGE
Help to improve job skills, training	12.94% 11	10.59% 9	4.71% 4	24.71% 21	47.06% 40	85	2.82
Job search assistance	17.65% 15	10.59% 9	1.18% 1	23.53% 20	47.06% 40	85	2.72
Higher paying jobs	12.94% 11	9.41% 8	0.00% 0	21.18% 18	56.47% 48	85	2.99

Q13: Family Support

Answered: 85 Skipped: 1



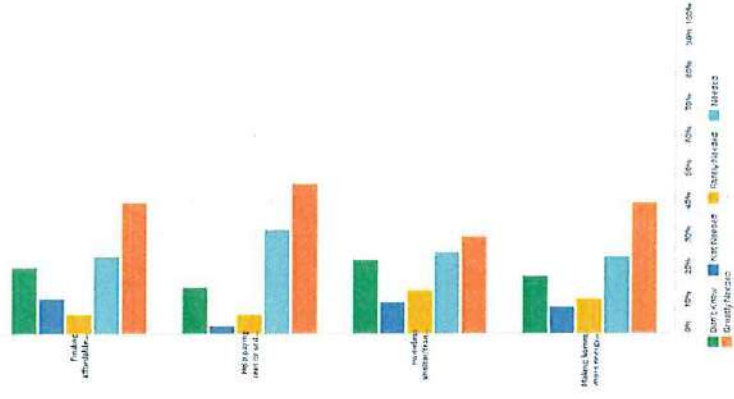
Q13: Family Support

Answered: 85 Skipped: 1

	DON'T KNOW	NOT NEEDED	RARELY NEEDED	NEEDED	GREATLY NEEDED	TOTAL	WEIGHTED AVERAGE
Financial Education/Budgeting	14.12% 12	10.59% 9	1.18% 1	34.12% 29	40.00% 34	85	2.75
Parenting Information	12.94% 11	16.47% 14	11.76% 10	29.41% 25	29.41% 25	85	2.46
Finding Affordable Child Care	14.12% 12	17.65% 15	5.88% 5	24.71% 21	37.65% 32	85	2.54
Nutrition Education/Healthy Eating	14.12% 12	11.76% 10	10.59% 9	32.94% 28	30.59% 26	85	2.54
Classes on relationships, resolving conflicts	18.82% 16	18.82% 16	11.76% 10	23.53% 20	27.06% 23	85	2.21
Programs for young children (0-11)	21.18% 18	17.65% 15	10.59% 9	22.35% 19	28.24% 24	85	2.19
Programs and Activities for Youth (12-18)	20.00% 17	8.24% 7	3.53% 3	24.71% 21	43.53% 37	85	2.64
Programs and Activities for Seniors (65+)	16.47% 14	9.41% 8	2.35% 2	25.88% 22	45.88% 39	85	2.75
Programs and Activities for Seniors (65+)	17.65% 15	11.76% 10	3.53% 3	31.76% 27	35.29% 30	85	2.55

Q14: Housing

Answered: 85 Skipped: 1



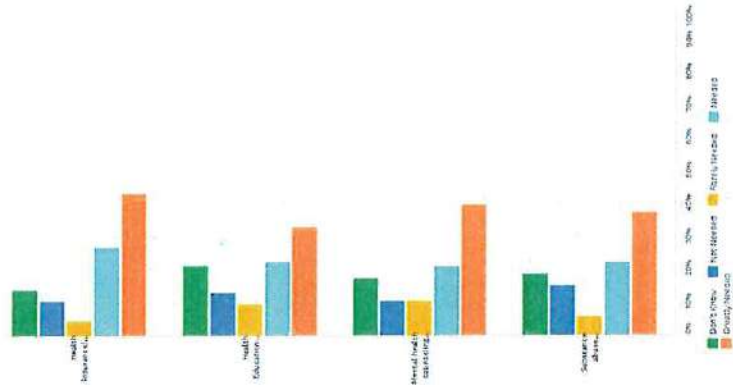
Q14: Housing

Answered: 85 Skipped: 1

	DON'T KNOW	NOT NEEDED	RARELY NEEDED	NEEDED	GREATLY NEEDED	TOTAL	WEIGHTED AVERAGE
Finding affordable housing	20.00% 17	10.59% 9	5.88% 5	23.53% 20	40.00% 34	85	2.53
Help paying rent or utility bills	14.12% 12	2.35% 2	5.88% 5	31.76% 27	45.88% 39	85	2.93
Homeless shelter/transitional housing	22.62% 19	9.52% 8	13.10% 11	25.00% 21	29.76% 25	84	2.30
Making homes more energy efficient	17.65% 15	8.24% 7	10.59% 9	23.53% 20	40.00% 34	85	2.60

Q15: Health

Answered: 85 Skipped: 1



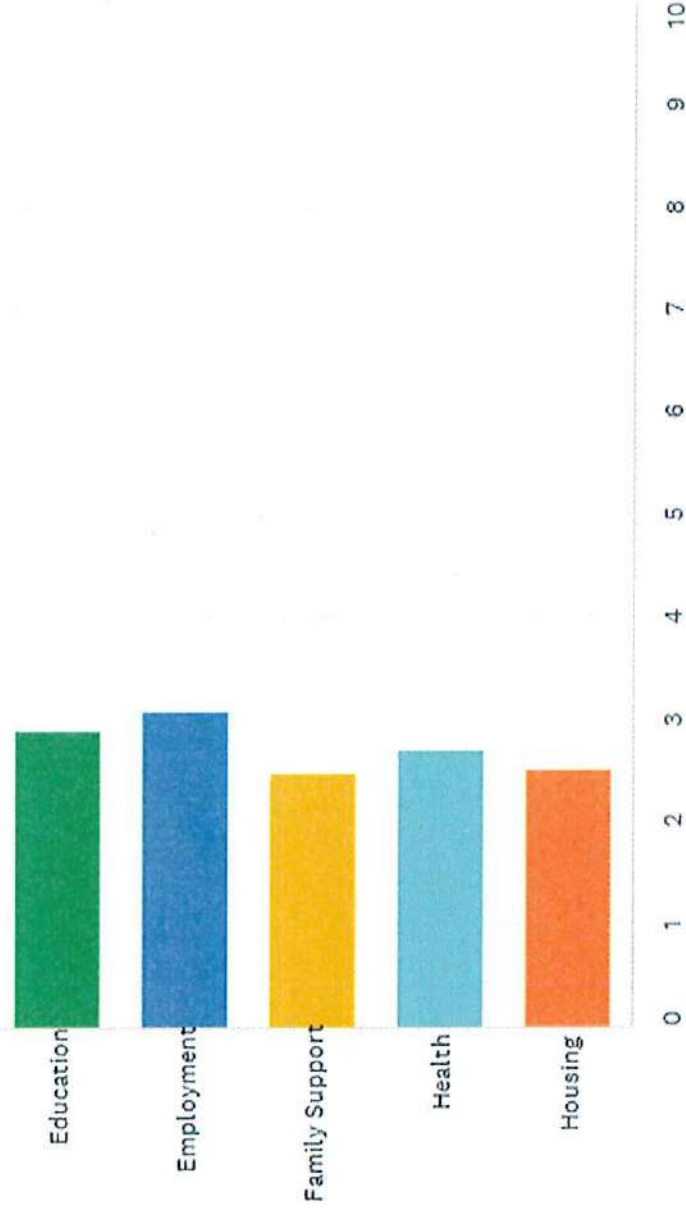
Q15: Health

Answered: 85 Skipped: 1

	DON'T KNOW	NOT NEEDED	RARELY NEEDED	NEEDED	GREATLY NEEDED	TOTAL	WEIGHTED AVERAGE
Health Insurance/ Affordable Medical Care	14.12% 12	10.59% 9	4.71% 4	27.06% 23	43.53% 37	85	2.75
Health Education Services	21.43% 18	13.10% 11	9.52% 8	22.62% 19	33.33% 28	84	2.33
Mental health counseling services	17.65% 15	10.59% 9	10.59% 9	21.18% 18	40.00% 34	85	2.55
Substance abuse counseling/treatment	18.82% 16	15.29% 13	5.88% 5	22.35% 19	37.65% 32	85	2.45

need: from 1 to 5 with 5 representing the greatest need for services.

Answered: 68 Skipped: 18



need: from 1 to 5 with 5 representing the greatest need for services.

Answered: 68 Skipped: 18

	1	2	3	4	5	TOTAL	SCORE
Education	31.48% 17	11.11% 6	9.26% 5	12.96% 7	35.19% 19	54	2.91
Employment	21.43% 9	28.57% 12	9.52% 4	19.05% 8	21.43% 9	42	3.10
Family Support	13.95% 6	13.95% 6	16.28% 7	18.60% 8	37.21% 16	43	2.49
Health	5.88% 2	17.65% 6	35.29% 12	23.53% 8	17.65% 6	34	2.71
Housing	15.79% 6	10.53% 4	18.42% 7	21.05% 8	34.21% 13	38	2.53

Attachment

D

RESPONSE TO FOCUS GROUP QUESTIONS

In accordance with Organizational Standard, the Iberville Parish Community Services Agency collected qualitative data by having two focus group sessions. The focus groups participants were invited to participate in the groups via email from the director. Due to COVID –19, the sessions were done via conference calls. The participants included community residents, Community Service Agency clients, partners stakeholders, elected officials, city and parish workers. The first focus group was a diverse group of community residents, and the second group Iberville Parish Ministers conference. The questions were guided by a focus group questionnaire designed by technical assistance consultants. The group sessions were confidential.

Each participant was required to sign a Consent Form. The names of the participant were not used in documenting what was said in any part of the discussions of reporting. Session norms were presented at the beginning of each session.

The following questions were asked during the interview and these were the findings:

- 1. Most of the group knew what services Iberville Community Agency provided.**

When asked what do you know about Community Action Agency, and the services that we provide they all answered the question. The majority of them said that we provide the following:

Utility Assistance, Food Vouchers, TWIC cards, OSHA classes, and paid for prescription drugs. The one thing that they did not mention was rental assistance.

- 2. The main two strengths identified by our community leaders in the focus group were:**

- c. Large amount of revenue in parish from sales tax**
- d. The amount of support the parish offers to their seniors**

When asked to discuss the strengths of our parish, each individual was able to provide substantive answer. In describing the strengths, they most commonly named sales tax revenue, and help and support for our seniors.

"This parish really takes care of the seniors. They offer beautiful senior centers, deliver meals, take them on trips, take them of doctors appts. Bring meals and commodities to those that don't have transportation. They do a great job with the seniors. I appreciate that because I am a senior".

A leader in our community

- 3. Community leaders identified the top five key needs of low-income persons in our community**

- a. Energy Assistance**
- b. Job Training/Jobs**
- c. Housing/ Rental Assistance**
- d. Medical Assistance**
- e. Public Transportation**

When asked what they thought were the top five needs of low-income persons, the majority of the participants said energy assistance was number one, and then jobs and job training, housing and rental assistance, medical assistance, and public transportation for the area.

4. Community leaders are aware of and are knowledgeable about the services Iberville Parish Community services offers to its clients.

When asked the question is the Iberville Parish Community Services office currently addressing any of the needs you just identified, each individual was able to provide an answer that displayed their understanding of what the Community Services Office does, and what needs we addressing.

They do a lot of energy assistance, which is what we need to most around here due to the extremely high energy bills. They also help with food, medicine, and OSHA classes too.

A leader in the area

5. Community leaders are aware of the specific needs that are being addressed in our community.

When asked to specify which needs are being addressed and how, each of them gave almost the same answers. The majority of them said energy assistance, food assistance, and medical assistance. These were the main three needs that they felt were addressing.

6. Partnership with other nonprofit or government agencies – leaders were asked who Iberville Parish Community Services partner could with (other nonprofit government agencies) to address the needs identified.

The majority of those interviewed agreed that collaboration and communication between agencies and organizations would be a good idea. In terms of communication, leaders wanted a better understanding of what other organizations do to serve the low-income community, and to communicate about how to best partner in order to coordinate resources and avoid redundancy in services provided.

Attachment E



J. Mitchell Ourso, Jr.
Parish President
Iberville Parish Council

September 11, 2020

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Monica G. Edmond, Director OCS
Iberville Parish Council
P O Box 389
Plaquemine, Louisiana 70765-0389

Dear Board Members,

Enclosed is the Iberville Parish Council Community Service Office Needs Assessment Report for 2020, along with an executive summary and an Appendix with the survey tool, focus group guidelines, and additional data resources.

The Community Needs Assessment (CNA) is an integral part of the CAA's planning and is used to set the direction of the organization. A community needs assessment establishes a profile of the community, noting both needs as well as community resources. To comply, we are required by the Office of Community Services (OCS) Information Memorandum (IM) 138 dated January 26, 2015, Standard 3.1 to conduct a community needs assessment and issue a report within the past three years. The assessment determines community needs and the most impacted population. The CNA included both qualitative and quantitative data to assist in identifying needs in the community. The needs are identified on three levels: family, community, and agency.

The assessment report is the result of the collection and analysis of both quantitative and qualitative data. The content of this report is used to develop the agency-wide strategic plan and the agency-wide annual work plan.

The report includes current data specific to poverty and its prevalence related to gender, age, and race/ethnicity relative to our service delivery area. Data from internal programs, as well as a description of the agency's service delivery area, is also included in the report.

In accordance with Standard 3.5, as the governing board of the Iberville Parish Council Community Service Office, we formally request your approval of the 2020 Community Needs Assessment Report. Once approved, this assessment report will be shared with community and agency stakeholders, e.g., partner organizations, and other sectors.

Your approval of this assessment is appreciated.

Sincerely,


CAA- Executive Director

Enclosed: 2020 COMMUNITY NEEDS ASSESSMENT

Approved by Board Chair:

Date:

9-16-2020

